

# Amy J. Smith, MSW, LICSW

**EDUCATION:** Master of Social Work, University of Minnesota, Twin Cities  
Bachelor of Arts, Psychology and Spanish, Saint Mary's University, Winona, MN

## **PROFESSIONAL EXPERIENCE:**

### **Co-Director and Clinical Professor-Interprofessional Center-University of St. Thomas**

- Manage social work services delivery model including intake and assessment processes
- Administration and supervision of staff
- Field Instructor for MSW and BSW students
- Develop interprofessional community partnerships that align with the Center's mission and client service needs
- Engage in trainings regarding social work practice in interprofessional settings

### **Social Work Unit Supervisor-Hennepin Healthcare**

- Provide administrative supervision and clinical consultation for Masters level social workers in outpatient and specialty care clinics focused on ethical, legal, or clinical complexities
- Manage department staffing, budget, performance evaluations, and hiring and onboarding procedures for new staff
- Identify and educate staff on relevant legislative policies, procedures, or protocol updates that impact work with patients; organize trainings, annual retreat and staff development that meets needs of social work team and relevant practice issues
- Foster community collaborations and partnerships for resource and program development to meet patient and clinic needs
- Participate in organizational initiatives regarding population health and social determinants of health

### **Lead Social Worker- Hennepin Healthcare - Whittier Clinic**

- Promote integrated, multidisciplinary and community-based partnerships/initiatives to address patient needs
- Advocate and implement solution focused interventions to assist individuals, families and community groups regarding health and human service issues; leverage community resources to meet needs
- Provide training, education and consultation to groups of family practice medical residents on variety of patient complexities
- Perform bio-psychosocial assessments to determine needs, strengths and provide treatment interventions to clients who have complex psycho/social and medical needs
- Lead Enhanced Care Coordination Team in multidisciplinary discussions on patient interventions and psycho-social issues

### **Manager -Anti-Trafficking Services and Unaccompanied Child Programs-International Institute of Minnesota**

- Provide comprehensive case management services and supportive counseling to foreign born human trafficking victims
- Fostered partnerships and collaborations with community stakeholders including immigration legal partnerships, law enforcement (HSI, FBI, BCA, MPD, US attorney's office, county attorney's offices) and immigration advocacy groups
- Create training modules and provide outreach, education and consultations to individuals and organizations in the community
- Provide assessments and comprehensive post release services statewide to unaccompanied children from Central America
- Leveraged community based social service and immigration legal resources for unaccompanied children

### **Center For Victims of Torture- Social Worker**

- Provided direct treatment-individual and group modalities- to enhance the psycho/social well-being of a diverse population of adult survivors of political torture
- Performed social work interviews and assessments of refugees/asylee/asylum seeker clients, on-going supportive counseling, advocacy, crisis intervention to further clients' social rehabilitation and address resettlement needs
- Engaged in leveraging formal and informal community resources to benefit clients. Provided community trainings on needs of torture survivors/asylum seekers. Responded to inquiries for referral and screening for service eligibility
- Field instructor/supervisor for MSW students and for graduate level social work fellow

### **Joyce Bilingual Preschool-Parent Outreach Manager**

- Develop and implement home visiting program -provided home visiting and case management services to Latino families, promoting family stability-counseling, crisis intervention, and community orientation and connection.
- Coordinate and co-facilitate monthly Latino family psycho-social educational workshops
- Developed community partnerships to provide educational and community orientation opportunities to immigrant families.

### **Loaves and Fishes-Advocacy and Referral Program Manager**

- Provide social work interventions - assessment, problem solving, and advocacy to guests at dining sites in Twin Cities metro
- Establish and maintain effective partnerships and collaborations with local agencies that provide services to guests. Conduct quarterly "pop-up" resource fairs at each dining site enabling guests to directly access services of local agencies

### **Minneapolis Public Schools; Whittier International Elementary School- Parent Liaison**

- Liaison between school and diverse immigrant parent community- Develop/implement programming for parent involvement
- Work with parents and school administration to address parent concerns, developed programming and community partnerships to address family needs and barriers to academic success and family stability.

### **Caritas, Choluteca, Honduras - Community Engagement Specialist**

- Provided advocacy and training to rural community groups engaged in social and economic development projects.

### **CommonBond Communities-Advantage Resident Program Coordinator**

- Needs assessments, plan, coordinate, and manage programs for adult and youth residents of this affordable housing complex
- Facilitate community building and leadership activities for highly diverse largely immigrant group of residents.

### **Redeemer Ministry Corps (Philadelphia, PA)-Director**

- Recruited, interviewed, trained, and provided on-going support for volunteers from the U.S. and overseas.

### **La Parroquia (San Lucas Toliman, Guatemala) -Community Engagement**

- Taught adult Spanish literacy to local Guatemalans. Coordinated, assisted and translated for volunteer medical groups
- Successfully fundraised and implemented project to separate cooking stoves from homes to reduce smoke inhalation.

### **Manhattan College (Bronx, NY)- Social Action Coordinator**

- Developed and coordinated community service experiences and service trips for college students.

### **Highbridge Community Life Center (Bronx, NY) - Family Life Support Program**

- Co-facilitated support groups of formerly homeless families. Provided advocacy and referral services to group members
- Taught ELL classes to groups of Latino parents at a local public school.

### **Salesian Tijuana Project (Tijuana, Mexico) Co-coordinated/ taught summer day camp program for children in Tijuana.**

### **ACTIVITIES:**

- Advocacy Chair-Diaper Bank of Minnesota
- Co-chair -Labor Trafficking subcommittee for MN Anti-Human Trafficking Task Force
- Advocates for Human Rights -Volunteer Field Instructor for MSW students
- Member -BCA task force on Labor Trafficking
- MN Office of Justice Programs- Victim Witness Academy graduate
- Chair, Advisory Committee, Refugee Services of Minnesota Council of Churches
- Advisory Board, Lasallian Volunteers.
- Participant, White House Roundtable on leadership of women in public and non-profit sector.

### **HONORS/AWARDS:**

- Successfully leveraged legislative funding in 2023 MN State HHS omnibus bill for \$1.1 million to address diaper need
- Recipient, City of Minneapolis neighborhood micro-grant for block club climate change project
- Outstanding Female Senior Award, Saint Mary's University
- Senior class commencement speaker, Saint Mary's University
- Brother James Miller Social Justice Award, nominee

### **PRESENTATIONS:**

- ❖ *Labor Trafficking in Minnesota: Prevalence, scope and working with foreign born survivors-*
- ❖ *Mid MN Legal Aid /Hennepin Healthcare - Intersection of public benefits eligibility, health care and immigration status*
- ❖ *Advocates for Human Rights Virtual Asylum Conference -Wrangling Work Permits and Making Ends Meet Without Them*
- ❖ *Labor Trafficking Conference Louisville KY-2018; 2017 International Human Trafficking and Social Justice Conference- Lessons Learned: Effective Coordination among service providers in a large-group labor trafficking Case,*
- ❖ *Hennepin Healthcare-Intersection of Healthcare and Foreign Born Labor Trafficking Survivors*
- ❖ *Revisioning Interprofessional Collaboration at St. Thomas U of MN Midwest Clinical Law Conference-2023*